
LPR leads the way with local ISO 9001 certifications

LPR Benelux recently completed an ISO 9001 audit process and was awarded certification as part of an LPR group-wide effort to certify all local entities in Europe. LPR is the first pallet pooling company to comply with the strict ISO certification rules for both its head office and country branches.

LPR, Europe's number 2 pallet pooling specialist exclusively serves the fast-moving consumer goods (FMCG) sector and has offices in France, Spain, Portugal, U.K., Benelux and Germany. It has a track record as market leader in terms of pallet and service quality which has been confirmed by several surveys of leading retailers and FMCG producers.

In order to reinforce its quality positioning LPR recently undertook a process to obtain ISO 9001 certification not only for its head unit in France - which has been certified for more than 10 years - but also for its local entities. After LPR Portugal, which was awarded certification in 2008, LPR Benelux is now the second country branch of LPR Group to complete the audit process. The certification was obtained from SGS, an independant auditor, in January. LPR is now the first and only pallet pooling company in Benelux whose proven quality of service has been certified according to the ISO 9001 standard.



Michiel de Kort, Quality Manager of LPR Benelux, explains *“We have been operating according to the ISO standard for years. The official certification simply confirms all that we have achieved in quality management over several years. Quality control and continuous striving to improve have been embodied in the organisation since day one. Our focus is always the customer; service quality and partnership come naturally to us at LPR Benelux.”*

In fact, LPR and its logistics service providers work unceasingly to optimise the whole supply chain process. Workshops and training sessions initiated by LPR Benelux ensure that the LPR team remains fully aware of its customers desires and requirements. Together with its logistics partners, the company searches for new ways of ensuring that all processes take place as smoothly as possible. Continuous monitoring of pallet logistics and an active role in RFID development are just a couple of innovative examples.

LPR. LPR specialises in pallet-pooling for suppliers and retailers in the fast moving consumer goods sector. The LPR Group operates throughout Europe, providing a full service between its customers and their European retail partners and drop points. LPR handles over 40 million pallet movements a year across Europe. LPR Group turnover exceeds 100 million euros. www.lpr.eu