

LPR QUALITY POLICY



Creating circular progress



**WE ARE PROUD ENABLERS OF SUPPLY CHAIN CIRCULARITY.
THAT'S OUR DNA, OUR NATURE.**

Enabling circularity with our products and processes.
Every day we contribute to a better world for future generations to enjoy,
together with our colleagues, clients and partners.

Our strategy to build a stronger LPR is founded on our core pillars: Planet,
Performance, and People. Today, our Quality Policy is firmly aligned with
the Performance pillar.



PERFORMANCE

Driving operational excellence while fostering deeper
collaboration and stronger partnerships with our
customers.

Creating circular progress



ENSURING PERFORMANCE THROUGH EXCELLENCE

Creating circular progress is a complex challenge- it demands both strategic vision and rigorous daily execution. With nearly 150 million pallet movements across diverse supply chains- from manual handling to fully automated production lines -performance consistency is critical.

Our pallets are almost always on the move, circulating between customer sites and delivery locations. This constant transit requires reliable, high-quality performance at every lifecycle stage.

To ensure both sustainability and operational efficiency, our pallets must be:

- Durable
- High-performing
- Safe
- Easy to inspect, maintain, and reuse

This is why we have implemented a robust Quality Management System (QMS) based on the ISO 9001:2015 standard - the foundation of our commitment to excellence.

Our QMS is designed to:

1. Ensure uniformity, efficiency, and operational excellence by standardizing practices among all our subsidiaries.
2. Improve our risk management and our control measures.
3. Develop partnerships and offer hassle-free customer experience.
4. Encourage international and cross department collaboration to boost creativity, innovation and synergy.
5. Reinforce LPR's purpose and shared identity, culture and values.
6. Improve continuously throughout every aspect of our business activities.

At LPR, we are committed to delivering satisfaction above the expectations of our stakeholders. Customer satisfaction and continuous improvement is not just a goal - it is a mindset that powers all our projects and initiatives. It is driving force behind our journey towards operational excellence.

Jean-Luc Guénard
Managing Director



A large, stylized handwritten signature in black ink, appearing to read 'J.L. Guénard', written over the printed name and title.

CREATING CIRCULAR PROGRESS

At LPR we are committed to driving efficiency of circular supply chains together with our customers and partners. We believe that we can only achieve sustainable growth by working together to find the best solutions.

This made us the successful pan-European supply chain partner we are today. We combine the highest quality pallets – with 100% commitment, an inventive mindset and agility in our pooling services.

We explore new opportunities and use data driven insights to maximise circular value for all. Continuously searching for smart and hassle-free solutions to even the most complex logistic challenges. This combination of our pallets and people make us the partner you can count on.

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